



Welcome!

At Bedlam Fringe, we aim to honour our ethos of inclusivity by making our venue as accessible and welcoming as possible!

We recognise that, as an A-listed, historic building, our venue presents certain access challenges. We hope, though, to improve our accessibility by providing clear and detailed information about our space, access policies and access projects.

As part of this process, we welcome all and any feedback regarding your experiences of the space and this online access page. Feedback can be emailed to access@bedlamfringe.co.uk. We look forward to hearing from you!

How to get in touch?

If you wish to speak to someone about venue access, email access@bedlamfringe.co.uk with your name and phone number and one of our Access Officers will get back to you within 1-3 days.

Our Access Officers

Access Contact:

Esmée Cook

Venue Manager

+44 (0)7879 555215

Assisted Performance Contact:

Eleanor Crowe

Assistant Venue Manager

+44 (0)7772 432694

Let us know how we can improve our access page by sending us an email, titled 'Access', to access@bedlamfringe.co.uk.

Venue Description

An audio-described video tour of our venue, its access routes and their dimensions will be uploaded to www.bedlamfringe.co.uk/access by July 31st.

Ramp Access:

The venue has a permanent, concrete ramp suitable for manual and electric wheelchairs. This entrance is clearly sign-posted and accessed from the pavement at the Forrest Road side of the building, next door to MUMS Great Comfort Food. This ramp provides entrance to the theatre via the auditorium. As such, there are particular times when this entrance can be used, namely in between performances.

These times are:

Monday – Friday: **11.30-12.15, 13.40-13.50, 15.05-15.20, 16.35-16.45, 18.15-18.25, 19.35-19.50, 21.05-21.20, 22.35-22.50, 00.05-00.20, 1.35-3.00**

Saturday – Sunday: **10.30-11.00, 12.05-12.15, 13.40-13.50, 15.05-15.20, 16.35-16.45, 18.15-18.25, 19.35-19.50, 21.05-21.20, 22.35-22.50, 00.05-00.20, 1.35-3.00**

A physical print of these times will be clearly displayed at the accessible entrance.

Given there is no level access to the box office, customers with mobility impairments that prevent them using steps should purchase tickets online. These customers need only show the Duty Manager their ticket purchase confirmation email to watch a performance at our venue. If customers prefer to have a physical ticket, the nearest accessible Ticket Collection Point is at Assembly Checkpoint on Bristo Place, across the road from Bedlam Theatre

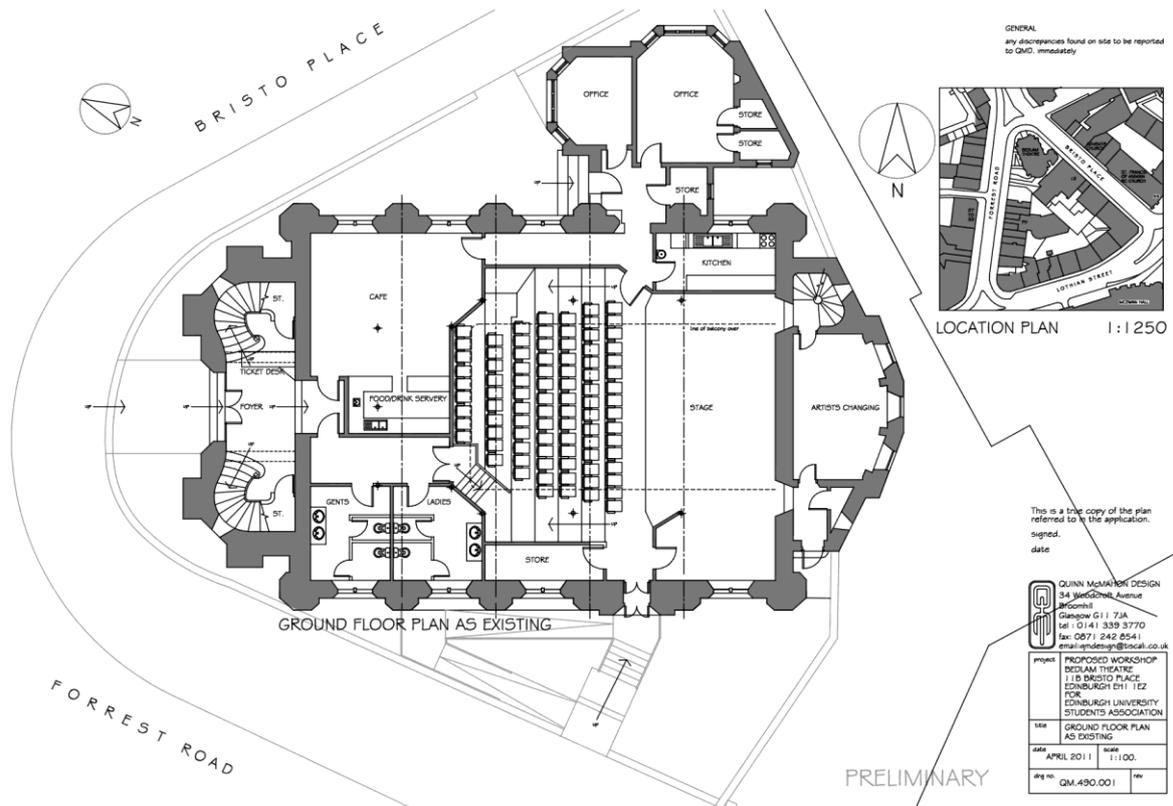
Please get in touch if you would like to speak to our Access Officers about this in more detail. You can also let us know of your planned visit by emailing access@bedlamfringe.co.uk, so we can have someone ready to assist you upon arrival.

Main Entrance/Box Office Access:

To access the box office, the public must climb two upward steps from the pavement into the venue's enclosure. There is then a short walk to the main entrance of the building. To enter the building, three upward steps must be climbed, at which point attendees find themselves in the box office area. From the box office, to the café, toilets and auditorium, there are two more upward steps to climb. There are no bannisters along this route, yet our staff will be happy to offer mobility assistance climbing these steps. The level access route into the auditorium is through the café.

Bar/Café

We do not have lowered sections on our bars/café, yet our staff can serve you by coming out from behind the bar/café whenever necessary.

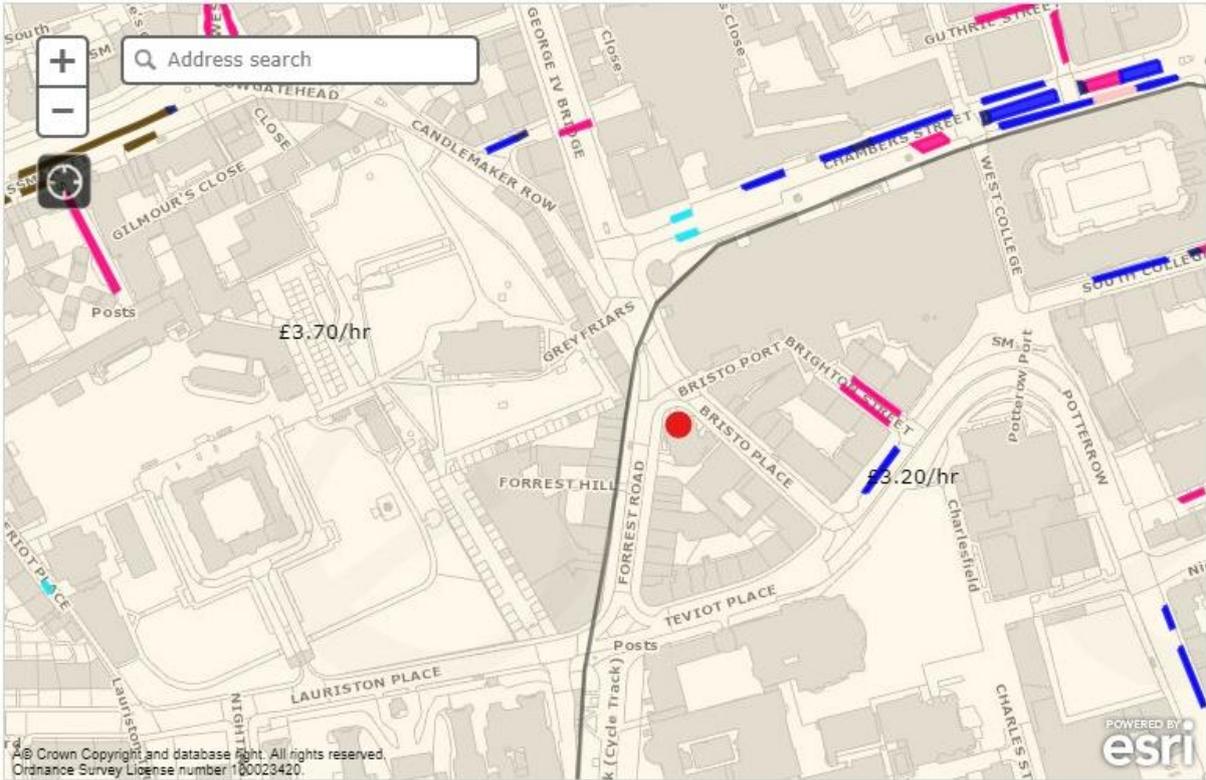


Travel Guide

Accessible Parking:

The nearest accessible parking is on Chambers Street. This is 150m from Bedlam Theatre, a 2 minute walk.

There are also licensed taxi ranks on Chambers Street and at Teviot Place, as shown on the map.



You can access this interactive map via this link:

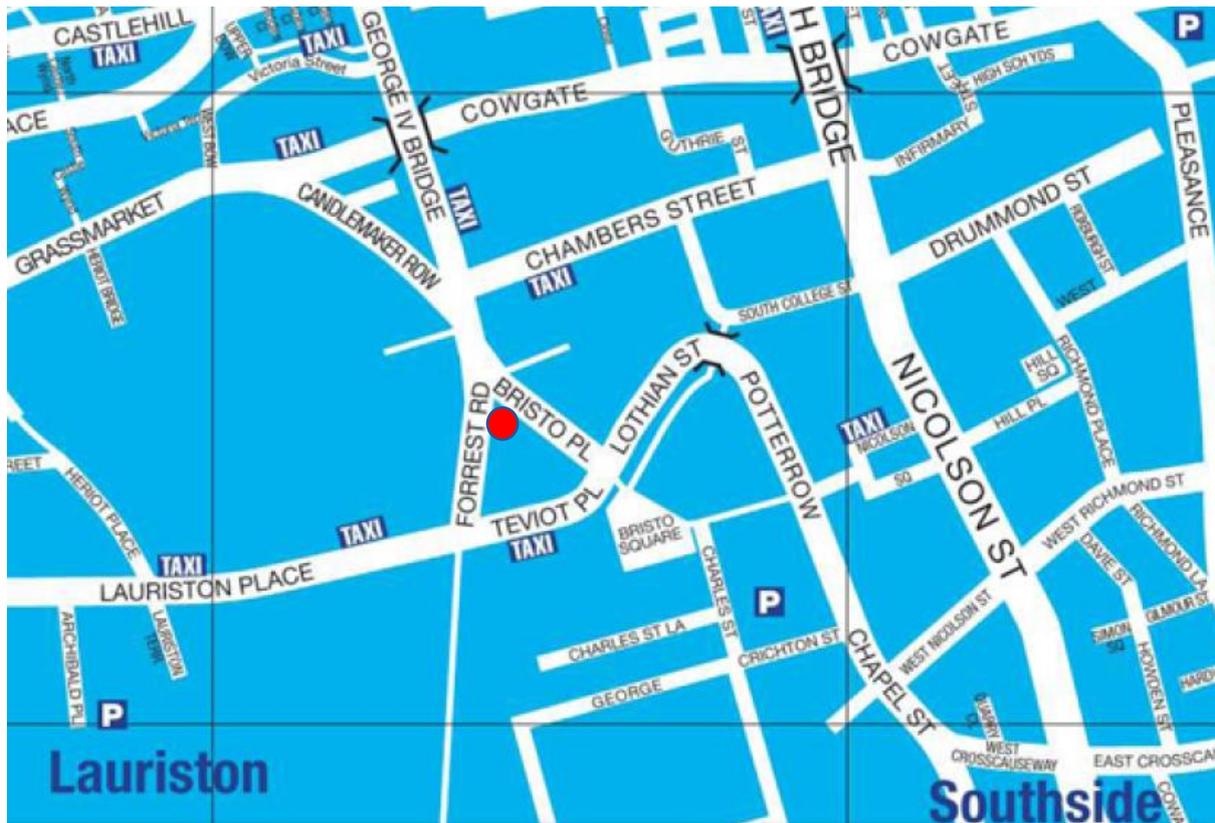
http://www.edinburgh.gov.uk/info/20276/parking_spaces/507/parking_bay_locations/1

Key:

- Bedlam Theatre: ●
- Disabled Parking Bay: ■
- Pay and Display: ■
- Permit Holders: ■

Taxi Ranks:

There are also licensed taxi ranks on Chambers Street and at Teviot Place, about 200m from Bedlam Theatre, as shown on the following map which you can download by visiting http://www.edinburgh.gov.uk/info/20088/public_transport/1077/taxi_ranks/1.



Buses:

The nearest bus stops are at Bristo Place, Teviot Place and Chambers Street, all these are a maximum of 200m from Bedlam Theatre. The **23, 27, 41, 42, 67, 300** all pass these stops. For specific travel routes, visit: [https://moovitapp.com/index/en-gb/public-transportation-Bedlam Theatre-Scotland-site-8197729-402#](https://moovitapp.com/index/en-gb/public-transportation-Bedlam-Theatre-Scotland-site-8197729-402#)

Arrival Guide

Our venue opening times:

Monday – Friday: 11.30am-3.00am

Saturday – Sunday: 10.30am-3.00am

If you are a wheelchair user or someone who requires level access into the building, our level access route is located at our Forreast Road entrance, next door to MUMS Great Comfort Food. Under Fire Safety Regulations, the gates to this entrance are always open whilst the building is open. Unfortunately, the open gates block off the ramp route. There is a bell at this entrance, ring this for assistance and a staff member will come move the gate to allow you entry along the ramp.

Given the accessible route allows entrance into the theatre through the auditorium, there are specific times when customers can enter, namely in between shows. These open access times are listed below. They are also physically displayed at the accessible entrance.

Monday – Friday: **11.30-12.15, 13.40-13.50, 15.05-15.20, 16.35-16.45, 18.15-18.25, 19.35-19.50, 21.05-21.20, 22.35-22.50, 00.05-00.20, 1.35-3.00**

Saturday – Sunday: **10.30-11.00, 12.05-12.15, 13.40-13.50, 15.05-15.20, 16.35-16.45, 18.15-18.25, 19.35-19.50, 21.05-21.20, 22.35-22.50, 00.05-00.20, 1.35-3.00**

Please get in touch if you would like to speak to our Access Officers about this in more detail. You can also let us know of your planned visit by emailing access@bedlamfringe.co.uk, so we can have someone ready to assist you upon arrival.

Given there is no level access to the box office, customers with mobility impairments need only show the Duty Manager their ticket purchase confirmation email to watch a performance at our venue. If customers prefer to have a physical ticket, the nearest accessible Ticket Collection Point is at Assembly Checkpoint on Bristo Place, across the road from Bedlam Theatre.

Personal Assistants

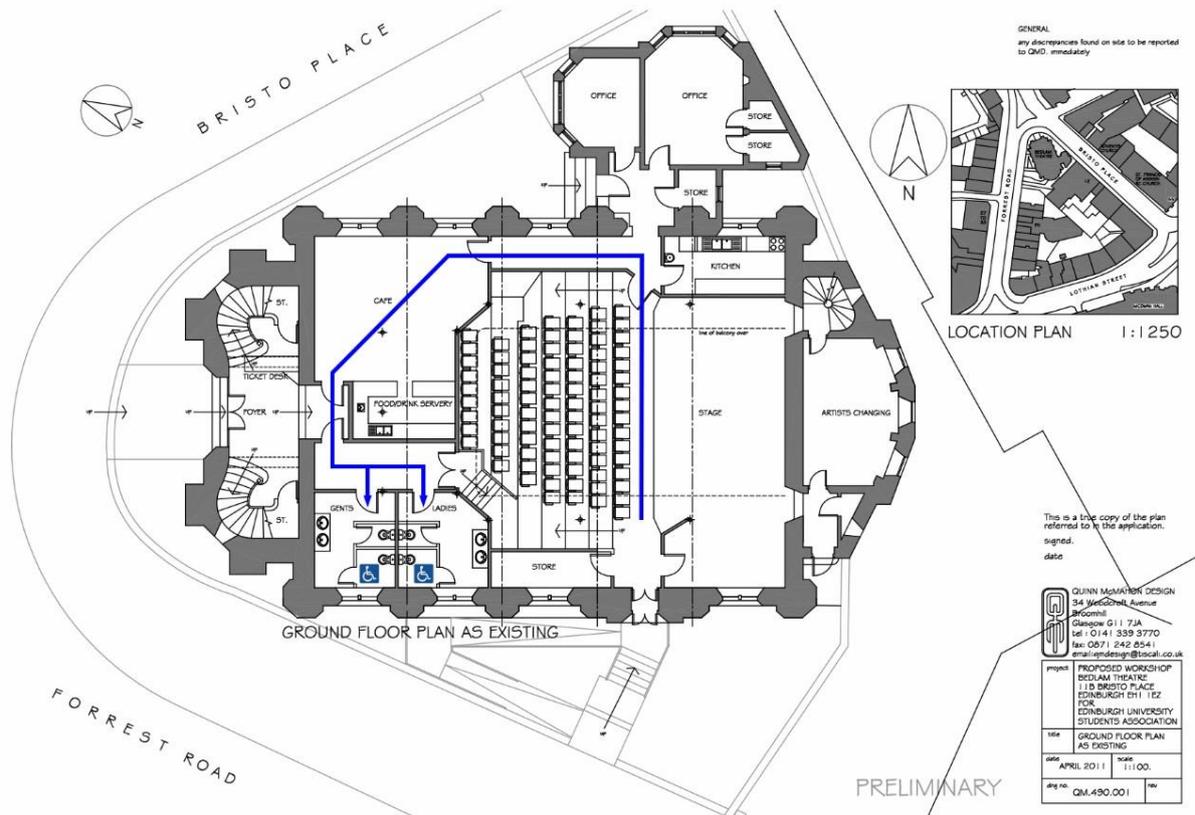
D/deaf or disabled persons who would be unable to attend a performance without the presence of a personal assistant are entitled to a free personal assistant ticket to any of our shows when purchasing their own ticket. We do not require proof of eligibility.

For personal tickets to shows at multiple Fringe venues, you can sign up to EdFringe's **Access Tickets Service** via this link: <https://tickets.edfringe.com/box-office/accessibility#tickets>

The Access Tickets Service enables you to acquire a Personal Assistant ticket and informs the venues you attend of any access requirements you may have.

Toilets

We have two disabled toilets, one in the women's toilets, the other in the men's toilets. There is level access to these toilets and, any person who wishes to sit by the entrance closest to the toilets during a performance can request to do so. The access route to the disabled toilets is drawn, in blue, on the image below.



Bedlam Theatre has no Changing Place facility, the nearest Changing Place is a 200m distance from Bedlam Theatre at the National Museum of Scotland. This Changing Place is accessible 10.00-17.00 Monday – Sunday. More information can be found here: <http://changingplaces.uktoiletmap.org/toilet/view/1149>.

From 3-27 August, there will be an EFS Fringe Changing Place on the corner of Windmill Street and Chapel Place (outside Appleton Tower). The opening times will be 10:00 – 22:00.

Assisted Performances

Induction Loop:

Thanks to our wonderful Bedlam Fringe Technicians, we now have an induction loop installed in our performance space. To make use of it, switch your hearing aid to “T” as the performance is about to begin.

We do not currently have a box office induction loop. Our staff are trained to assist you in whatever ways they can, and a communication whiteboard will be available at the box office to assist communication with box office staff. If you require any more information, please get in touch by emailing us at access@bedlamfringe.co.uk.

Captioned Performances:

Thanks to the Fringe Society, we are able to offer several captioned performances this Bedlam Fringe. The dates of these performances will be uploaded to our website in due course, along with a description of the captioning devices.

Customers with Medical Requirements

We welcome customers who need to bring medical equipment, medicines, food or drink into the venue to manage a medical condition. If there is an emergency, approach the Duty Manager on shift. If you have any concerns, please get in touch with our Access Officers by sending an email titled '**Medical Requirements**' to access@bedlamfringe.co.uk.

Assistance Dogs

We allow assistance dogs on site and recommend that you inform us in advance if you plan on attending the venue with an assistance dog, we will need proof that your dog is registered with an organisation that is a member of Assistance Dogs UK. There is a water bowl onsite.